



# Victim Advocate :: Non-Clinical Case Managers Needed

Serve America's Warriors and Their Families

## About AFSC

Armed Forces Services Corporation (AFSC) is a strategic consulting and services firm with a 130+ year legacy of providing service and support to Warriors, Veterans, and their Families. AFSC has earned a reputation for excellence in supporting complex, sensitive, and highly-visible government projects.

Working at AFSC means every day you are making a difference in the lives of the brave men and women fighting in the U.S. Armed Forces and in the lives of their Families.

AFSC is known for taking on the hardest jobs and hiring the hardest working people. AFSC employees are team players and above all else, always work fast and hard. They hold themselves accountable for high-performance, and expect AFSC to do the same.

## Meet Our Force

▶ **75%**

Veterans/military families

▶ **96%**

Believe in and understand AFSC's Mission of service

▶ **97%**

Give extra effort to help the Mission succeed

▶ **96%**

Recommend AFSC as a great place to work

Provides services in support of the advocacy, intervention, prevention, education and training to address domestic violence. This position provides comprehensive services 24 hours a day/7 days per week to assist and advocate for victims of domestic abuse and to ensure a victim's easy transition to community resources.

**Location(s):** Schweinfurt, Germany

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## Responsibilities:

- Provide crisis intervention and comprehensive services to include emotional support, arrangement of transportation; accompany victims to medical, legal and/or law enforcement appointments, assist in securing protective orders, emergency food and/or shelter and information benefits.
- Work directly with victims to ensure that expressed needs are advocated and presented to personnel at intervening agencies.
- Assess imminent risks for health and/ or safety of the victim and make referrals as appropriate.
- Assist victims with navigating the system to obtain the services desired and refer victims to the appropriate services for continued care.
- Ensure victims of domestic abuse receive sensitive, confidential and immediate comprehensive care and treatment needed to restore health and well-being.
- Perform initial screening, risk and safety assessment and safety planning with victims of domestic abuse.
- Assist victims in developing safety plans, conduct a risk assessment, and provide emotional support, crisis intervention, prevention awareness and education to victims.
- Liaison with the installation Program Manager to ensure that comprehensive victim services and training are provided through a coordinated community response to domestic abuse or sexual abuse victims, family members, civilians and soldiers.
- Provide crisis intervention and a warm hand off to community resources for victims who are not eligible for services through Military Healthcare Services.
- Provide information on victim services and resources available on and/or off the installation.
- Coordinates with the PM to develop procedures that ensure victims of domestic abuse receive timely and appropriate information.
- Make contact either telephonically or face to face with a victim of domestic/sexual abuse (as appropriate) within 20 minutes of receipt of call or contact by other means.
- Explain reporting options during the initial contact whenever possible to ensure that the victim makes informed decisions about whom to disclose information regarding the abuse.
- Ensure that first responders, (Emergency Medical Services and or law enforcement etc.) when appropriate, are contacted immediately during emergencies and in situations where there is imminent harm to the victim or others.
- Operate within established guidelines.
- Conduct domestic abuse training and awareness programs.

## Minimum Qualifications:

- Bachelor's Degree from an accredited school in social/work, psychology, marriage, family, and child counseling, counseling or behavioral science, education, community health or public health.
- Two years' experience working with victims of domestic abuse/sexual assault violence or victim advocacy services.
- Working knowledge of Family violence dynamics, safety planning, risk assessments, local community resources, and federal and state laws pertaining to domestic abuse or sexual assault, Family law and the Victim Rights Bill.
- Possess ability to intervene in crisis situations, using sound professional judgment, ethical practice, and common sense.
- Ability to work independently to assess risk, develop, implement, and evaluate safety and intervention plans to meet victim needs.
- Demonstrated understanding, sensitivity, and empathy for victims.
- Possess the ability to develop trusting helping relationships.
- Possess the ability to work effectively with individuals and families from diverse racial, ethnic, and socioeconomic backgrounds.
- Ability to work cooperatively with military and civilian medical, social service, law enforcement, and legal personnel on behalf of victims.
- Must possess and maintain a valid, unrestricted motor vehicle license.
- Must possess transportation to transport victim in crisis (non-emergent) situations as a last resort.
- Must be able to provide on-call 24 hours/7 days per week victim advocacy services.

## Preferred Qualifications:

- One year experience working with a military Family Support Center; or civilian social service agency preferred or experience as a military Family member.
- Understanding of the military and DOD FAP and VAP.
- Possess working knowledge of military protocol when addressing Officers, Non-Commissioned Officers and Government personnel.
- Must speak, read, understand, and write English fluently.
- Be computer literate and possess proficiency in computer skills to use Microsoft Office Suite to prepare briefing slides, information papers, and enter data in required management reports and utilize information systems to prepare required reports and information.
- Ability to effectively interface and communicate with civilian and military personnel at all levels.
- Willing to travel within an estimated 50-mile radius of the assigned installation.

## Our Equal Employment Opportunity Policy:

Armed Forces Service Corporation (AFSC) is an equal opportunity employer. We recruit, employ, train, compensate, and promote without regard to age, color, gender, marital status, national origin, physical or mental disability, race, religion, sexual orientation, veteran status, or any other class protected by applicable federal, state or local laws.

## Questions?

Email [GetRecruiting@afsc.com](mailto:GetRecruiting@afsc.com)

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